



**Passengers with Disabilities and Wheelchair Assistance Request Form**

**Customer details:**

Name: \_\_\_\_\_ Tel. No. \_\_\_\_\_

Address: \_\_\_\_\_

Age: \_\_\_\_\_ Sex: \_\_\_\_\_ Weight Kg. \_\_\_\_\_

**Proposed flights:**

From: \_\_\_\_\_ To: \_\_\_\_\_ Date: \_\_\_\_\_ Flt No. (if known) \_\_\_\_\_

Wheelchair assistance can be provided on request at no extra charge.

It is a requirement that you notify Skippers Aviation of your wheelchair request at least 48 hours prior to travel. This is because we need to relay your request to the necessary airport authority responsible for providing you with the assistance you require. If you do not provide 48 hours notice, the assistance may not be available and your travel plans may be disrupted.

There are three levels of wheelchair assistance available to Skippers Aviation passengers. It is important to establish the type of assistance you require and you can arrange this by calling the Skippers Aviation reservations department on 1300 729 924 in advance to your travel date.

- Wheelchair assistance required when you are unable to walk long distances
- Wheelchair assistance required when you are unable to climb aircraft steps
- Complete wheelchair assistance right from the check-in desk to your seat on the aircraft

You must be able to look after your own needs during the flight; this includes eating, transferring from wheelchair to seat, and going to the toilet.

Our Cabin Crew will do what they can to assist you in flight but they cannot lift you or assist you inside the toilet cubicle.

We can accommodate you if you have your own wheelchair and can accept all types of collapsible non-battery powered wheelchairs.

Non-folding wheelchairs may not be carried.

If you can't manage on your own then you will need to travel with an able-bodied escort who is willing to help you.

**PLEASE ADVISE WHICH TYPE OF ASSISTANCE IS REQUIRED**

	Wheelchair assistance required between the terminal buildings and the aircraft
	Wheelchair assistance required between the terminal buildings and aircraft, as well as assistance required to climb the aircraft steps
	Complete wheelchair assistance right from the check-in desk to your seat on the aircraft (must be accompanied by an escort / carer / companion)

I declare that the information contained on this wheelchair/assistance required form is accurate. I authorise Skippers Aviation to use and release this information as required in the event of an emergency. I acknowledge that Skippers Aviation staff is not medically trained and that Skippers Aviation cannot guarantee that I will receive appropriate medical attention in any situation. I acknowledge that Skippers Aviation reserves the right to refuse travel, notwithstanding completion of this form.

Signature of passenger:

Date:

On completion, this form should be faxed to:  
Skippers Aviation on: (08) 9478 3184 or e-mailed to [reservations@skippers.com.au](mailto:reservations@skippers.com.au)